



## DID YOU KNOW?

You may qualify for assistance in paying your home phone bill. Discounts for basic telephone service are available to eligible District of Columbia low-income residents.

### **Verizon Washington, D.C. Lifeline Plans:**

Verizon Washington, D.C.'s Lifeline service, known as "Economy II," offers reduced rates on Verizon's monthly telephone bill and one-time discounts on the cost of installing phone service. Additionally, toll blocking is available to Economy II customers at no charge.

**Economy II Service\***: \$3.00 per month for unlimited local calling. Value-added services are not included (e.g., Call Waiting, Caller ID). No connection charges apply. Also, customers will not be charged for the federal subscriber line charge. Economy II customers who are 65 years of age or older can have this service at a further reduced rate of \$1.00 per month.

*\* Full terms and rates for these services, including terms of eligibility, are as set forth in federal and in Verizon's tariffs on file with the Public Service Commission of the District of Columbia. All rates, terms and conditions included in this notice are subject to change and are current at the time of printing.*

#### **Eligibility:**

District residents who have been certified by the Washington, DC Lifeline Program as eligible may apply for the Economy II program. To apply, schedule an appointment with the Washington, DC Lifeline Program by calling 1-800-253-0846. Households in which one or more individuals are receiving benefits from one of the following public assistance programs or have an annual income that is 150% or below the Federal Poverty Guideline may be eligible.

- ✓ Food stamps
- ✓ Temporary Assistance for Needy Families (TANF)
- ✓ Supplemental Security Income
- ✓ Low Income Home Energy Assistance Program (LIHEAP)
- ✓ Federal Public Housing Assistance (Section 8)
- ✓ Medicaid
- ✓ National School Lunch Programs (Free Lunch Program)

#### **Restrictions:**

- ✓ No other working telephone service at the same location
- ✓ No additional phone lines
- ✓ No Foreign Exchange or Foreign Zone service
- ✓ No bundles or packages
- ✓ No outstanding unpaid final bills
- ✓ Bill name must match eligible participant
- ✓ No separate Lifeline discount on cellular or wireless phone service
- ✓ Business lines are not eligible
- ✓ Phone number must match eligible participant
- ✓ Must be a current Verizon customer or establish new service with Verizon

**Contact Washington, DC Lifeline Program at 1-800-253-0846 to apply**

**To learn more about the Lifeline program, visit [www.lifelinesupport.org](http://www.lifelinesupport.org).**

Economy II is a Lifeline supported service. Lifeline is a government assistance program. Only eligible consumers may enroll. You may qualify for Lifeline service if you can show proof that you participate in certain government assistance programs or your annual income (gross and from all sources) is at or below 150% of the Federal Poverty Guideline. If you qualify based on income, you will be required to provide income verification. Proof of participation in a government assistance program requires your current or prior year's statement of benefits from a qualifying state or federal program; a notice letter or other official document indicating your participation in such a program; and/or another program participation document (for example, benefit card). Proof of income requires your prior year's state or federal tax return; current income statement from an employer or paycheck stub; a statement of Social Security, Veterans Administration, retirement, pension, or Unemployment or Workmen's Compensation benefits; a federal notice letter of participation in General Assistance; a divorce decree; a child support award; and/or another official document containing income information. At least three months of data is necessary when showing proof of income. In addition, the Lifeline program is limited to one discount per household, consisting of either wireline or wireless service. You are required to certify and agree that no other member of the household is receiving Lifeline service from Verizon or another communications provider. Lifeline service is a non-transferable benefit. Lifeline customers may not subscribe to certain other services, including other local telephone service. Consumers who willfully make false statements in order to obtain the Lifeline benefit can be punished by fine or imprisonment, or can be barred from the program.